



## High Impact Sessions™ available to buy

ST\*R Learning's High Impact Sessions™ are information-intensive workshops that squeeze maximum value into 2 or 3 hours. Choose from:

- \* Developing your customer service
- \* Work smarter not harder – managing your time
- \* Making that sale!
- \* Influencing others effectively
- \* Making a presentation
- \* Making team briefings work
- \* Appraising people
- \* Asserting yourself with confidence
- \* Leading a team
- \* Coping with change
- \* Managing and motivating performance
- \* Understanding how people learn at work
- \* Handling demanding customers
- \* Managing underperformers
- \* Dealing with difficult people
- \* Winning business through marketing
- \* Making the most of meetings
- \* The key elements of business planning
- \* Effective communication

You may also like to see our portfolio of full-day training courses to buy (visit the 'Training Materials' page of [www.strlearning.co.uk](http://www.strlearning.co.uk) or contact us for a brochure).